

Technical Project Management Student Learning Outcomes

| Knowledge | | Student Learning Outcomes |
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| K-1 | Knowledge of emerging technologies. | Name the basic business systems from their hierarchy and procedures to project planning, evaluation, strategic planning, resource allocation, human resource usage, and enterprise information technology. |
| K-16 | Knowledge of company system's hierarchy, system procedures and constraints, and standard operating procedures regarding project plan evaluation, resource allocation and availability, as well as project reviews and changes. | |
| K-7 | Knowledge of resource management principles and techniques. | |
| K-8 | Knowledge of business and management principles involved in strategic planning, resource allocation, coordination of human resources modeling, leadership technique, production methods, and coordination of people and resources. | |
| K-10 | Knowledge of the organization's enterprise information technology (IT) goals and objectives. | |
| K-25 | Knowledge of project management terminology (specifically definitions and roles of Product Manager, Program Manager and Project Manager). | |
| K-9 | Knowledge of system life cycle management principles, including software security and usability. | Show the use of waterfall methodology and/or Scrum boards in designing an information technology/engineering project, including project concepts such as system life cycle, management principles, and software security and usability. |
| K-11 | Knowledge of how information needs and collection requirements are translated, tracked, and prioritized across the extended enterprise. | |
| K-21 | Knowledge of agile methodologies (iterative/adoptive). | |
| K-22 | Knowledge of waterfall methodology. | |
| K-23 | Knowledge of the elements of a Scrum board and how they operate. | |
| K-2 | Knowledge of risk management processes (e.g., methods for assessing and mitigating risk). | Describe how to find potential issues and resolve them before they become a problem. |
| K-6 | Knowledge of Risk Management Framework (RMF). | |
| K-14 | Knowledge of risk/threat assessment. | |
| K-3 | Knowledge of benchmarking. | Show iterative and adaptive technologies within project management software and planning tools, including tracking and milestones to keep project stakeholders informed. |
| K-13 | Knowledge of project management software and planning tools, including tracking and milestones. | |
| K-24 | Knowledge of documentation mechanisms and procedures. | List practical applications of acquisition/procurement (IT), engineering science and technology, life cycle processes, and design principles. |
| K-4 | Knowledge of information technology (IT) architectural concepts and frameworks, regulations, and mapping. | |
| K-5 | Knowledge of the practical application of engineering science and technology. This includes applying principles, techniques, procedures, and equipment to the design and production of various goods and services. | |
| K-17 | Knowledge of information technology (IT) acquisition/procurement requirements and life cycle process. | Tell how to translate, track, and prioritize information collection and needs requirements within a business setting using accepted analysis methods. |
| K-12 | Knowledge of the organization's core business/mission processes. | |
| K-15 | Knowledge of principles and processes for providing customer and professional services. This includes customer needs assessment, meeting quality standards for services, and evaluation of customer satisfaction. | |
| K-18 | Knowledge of capabilities and requirements analysis. | |
| K-19 | Knowledge of industry-standard and organizationally-accepted analysis principles and methods. | Select the proper structure and content of the English language, including the correct use of composition and grammar. |
| K-20 | Knowledge of the structure and content of the English language including the meaning and spelling of words, rules of composition, and grammar. | |
| Skills | | Student Learning Outcomes |
| S-1 | Skill in identifying measures or indicators of system performance and the actions needed to improve or correct performance relative to the goals of the system. | Monitor progress against plan and develop recommendations for alternative approaches to problems that arise; provide guidance to the project stakeholders. |
| S-3 | Skill in thinking critically, evaluating pros and cons of different ways to solve a problem. | |
| S-9 | Skill in actively learning - Figuring out how to use new ideas or things. | |
| S-11 | Skill in monitoring: Keeping track of how well people and/or groups are doing in order to make improvements. | |
| S-13 | Skill in problem solving: Noticing a problem and figuring out the best way to solve it. | |
| S-6 | Skill in coordinating and changing what is done based on other people's actions. | Develop a Gantt chart using productivity software (spreadsheets, word processing, email, collaboration tools, and file sharing) to manage time and manage the time of others. |
| S-7 | Skill in managing your time and the time of other people. | |
| S-15 | Skill in using productivity software, spreadsheets, word processing, email, collaboration tools, and file-sharing. | |
| S-2 | Skill to translate, track, and prioritize information needs and intelligence collection requirements across the extended enterprise. | Develop a project model that demonstrates the ability to translate, track, and prioritize information using intelligent information collecting procedures. |
| S-4 | Skill in writing materials for co-workers or customers. | |
| S-5 | Skill in reading work-related information. | |
| S-10 | Skill in communicating with others virtually and in person. | Build an agile team, and with the team, demonstrate skills in presenting and sharing information, (both virtually and in-person), with other members. Focus on improving skills in influencing others, facilitation, and conflict resolution within the team. |
| S-10a | Skill in sharing and presenting information to others. | |
| S-14 | Skill in negotiating: Bringing people together to solve differences. | |
| S-16 | Skill in working with agile teams. | |
| S-17 | Skill in conflict resolution. | |
| S-18 | Skill in facilitation. | |
| S-19 | Skill in effectively influencing others. | |

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| S-20 | Skill in documenting key decisions. | Construct project plans that will define scope, communication procedures, system implementation, time requirements, and document key decisions. |
| S-21 | Skill in effectively managing change and the communication and enforcement thereof. | |
| S-8 | Skill in listening to others, not interrupting, and asking good questions. | Apply effective collaboration and communication skills to improve team productivity. |
| S-12 | Skill in social perceptiveness: Understanding people's reactions. | |
| S-22 | Skill in adaptive project management. | |
| Abilities | | Student Learning Outcomes |
| A-1 | Ability to use rules to solve problems. | Apply general rules or develop answers from detailed information and develop new ideas through brainstorming as well as model new ideas critiquing project plans. |
| A-2 | Ability to make general rules or come up with answers from detailed information. | |
| A-4 | Ability to brainstorm ideas. | |
| A-6 | Ability to critique project plans. | |
| A-3 | Ability to sequence and arrange activities. | Organize activities sequentially and make use of the ability to adjust plans and milestones to develop alternate plans or workarounds to changing priorities or customer requirements. |
| A-5 | Ability to adjust plans and milestones to changing priorities or customer requirements. | |
| A-7 | Ability to develop alternative plans and workarounds. | |
| A-9 | Ability to forecast project resource and budgetary needs. | Construct a forecast or project resources and budgetary needs based on a specific scenario. |
| A-8 | Ability to diagram or document interdependencies. | Develop diagrams or documents showing interdependencies used to evaluate the impact of changes on a project plan. Further, create and deliver presentations which document the changes and deliver the presentation to a customer. |
| A-10 | Ability to evaluate impact of changes on project plan. | |
| A-11 | Ability to develop and deliver presentations. | |